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## 團體住院及手術賠償申請表 GROUP HOSPITALIZATION & SURGICAL CLAIM FORM

僱主名稱 Name of Employer

團體保單號碼 Group Policy No.

|  |                                                                                                                                                                                                                                                                                                                                           |  |  |  |  |  |  |  |  |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|--|--|--|
|  | <table border="1" style="width: 100%;"> <tr> <td style="width: 12.5%; height: 20px;"></td> <td style="width: 12.5%;"></td> <td style="width: 12.5%;"></td> <td style="width: 12.5%;"></td> <td style="width: 12.5%;"></td> <td style="width: 12.5%;"></td> <td style="width: 12.5%;"></td> <td style="width: 12.5%;"></td> </tr> </table> |  |  |  |  |  |  |  |  |
|  |                                                                                                                                                                                                                                                                                                                                           |  |  |  |  |  |  |  |  |

按索償次序的保單號碼 Policy No. in claim sequence:

保單類別 Type of policy

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

- |                                                 |                                            |
|-------------------------------------------------|--------------------------------------------|
| <input type="checkbox"/> 個人保單 Individual policy | <input type="checkbox"/> 團體保單 Group policy |
| <input type="checkbox"/> 個人保單 Individual policy | <input type="checkbox"/> 團體保單 Group policy |
| <input type="checkbox"/> 個人保單 Individual policy | <input type="checkbox"/> 團體保單 Group policy |

### 保險中介人資料 INSURANCE INTERMEDIARY INFORMATION

保險中介人姓名 Name of Insurance Intermediary

保險中介人代碼 Insurance Intermediary Code

聯絡電話 Contact No.

|  |  |
|--|--|
|  |  |
|--|--|

### 重要須知 IMPORTANT NOTE

- 請以正楷填寫本申請表。任何資料如有更改，僱員/病者/索償人必須在更改的位置簽署作實。Please complete this form in BLOCK LETTERS. All amendments should be endorsed by the Employee /Patient /Claimant in full signature.
- 本申請表中所用之「本公司」或「貴公司」之表述指中國人壽保險（海外）股份有限公司。The expressions "the Company" or "our Company" used in this form refers to China Life Insurance (Overseas) Company Limited.
- 每張表格只限一位病者使用。One form for one patient only.
- 此表格必須由僱員/病者/索償人在出院或手術後九十天內填報連同收據正本寄回保險公司，逾期申請均不獲處理。This Claim Form must be completed and returned with all the original receipts to the Insurance Company by the Employee /Patient /Claimant within 90 days after the discharged date or surgery otherwise the claim will not be processed.
- 如病者為僱員，僱員必須親自填寫及簽署本申請表，如病者為十八歲或以上受保家屬，病者或僱員必須親自填寫及簽署本申請表，如病者為十八歲以下，本申請表應由僱員填寫及簽署。If the Patient is Employee, the Employee must complete and sign this form by his or her good self. If the Patient is covered dependent at or above age 18, the Patient/Employee must complete and sign this form. If the Patient is under age 18, this form should be completed and signed by the Employee.
- 如僱員/病者因傷殘不能書寫，其直系親屬可代為填寫本申請表及簽字，並提供關係證明及醫生證明。In the event that the Employee/Patient is physically incapacitated and prevented from signing, this form may be completed and signed by an immediate family member with relevant relationship proof and physician's statement provided.
- 保險中介人收到本申請表並不代表本公司已收到。Receipt of this form by your Insurance Intermediary does not constitute receipt by the Company.
- 如有任何查詢，請與您的保險中介人聯絡或致電本公司客戶服務熱線(852) 3999 5500 查詢。填妥的表格及所需文件請寄往香港灣仔軒尼詩道 313 號中國人壽大廈 24 字樓。If you have any queries, please feel free to contact your insurance intermediary or our Customer Service Hotline at (852) 3999 5500 for details. Completed form(s) and required document(s) should be sent to China Life Insurance (Overseas) Co. Ltd., 24/F, CLI Building, 313 Hennessy Road, Wan Chai, Hong Kong.
- 本公司有權隨時更新此申請表，並拒絕未符合本公司要求的申請表。請登入本公司網站 [www.chinalife.com.hk](http://www.chinalife.com.hk) 瀏覽及下載最新版本。The Company has the right to update this form from time to time and reject the form if the Company's requirements are not fulfilled. Please visit our website [www.chinalife.com.hk](http://www.chinalife.com.hk) to view and download the latest version of the form.
- 如中英文版本有任何抵觸或不符之處，一概以中文版本為準。If there is any discrepancy or inconsistency between the English version and the Chinese version of this form, the Chinese version shall prevail.

### 僱員/病者資料 INFORMATION OF EMPLOYEE / PATIENT

|                                                                                       |                                                                                                                   |
|---------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| <p><b>1 僱員姓名 Name of Employee</b></p> <p>中文 Chinese _____</p> <p>英文 English _____</p> | <p><b>病者姓名(如非僱員) Name of Patient (if other than employee)</b></p> <p>中文 Chinese _____</p> <p>英文 English _____</p> |
| <p><b>2 僱員身份證/護照號碼 I.D. Card / Passport No. of Employee</b></p> <p>_____</p>          | <p><b>病者身份證/護照號碼 I.D. Card / Passport No. of Patient</b></p> <p>_____</p>                                         |
| <p><b>3 病者與受保僱員關係 Relationship with Employee</b></p> <p>_____</p>                     |                                                                                                                   |



## 第一部份 – 索償資料 (由僱員/病者/索償人填寫)

## PART I – PARTICULARS OF CLAIM (To be completed by Employee /Patient /Claimant)

## A. 索償保障類別 BENEFIT(S) TO CLAIMS

- |                                                                            |                                                                            |
|----------------------------------------------------------------------------|----------------------------------------------------------------------------|
| <input type="checkbox"/> 住院 Hospitalization                                | <input type="checkbox"/> 門診/日間手術 Clinical / Day Surgery                    |
| <input type="checkbox"/> 入院前門診 Pre-hospitalization outpatient consultation | <input type="checkbox"/> 出院後覆診 Post-hospitalization follow up consultation |
| <input type="checkbox"/> 分娩保障 Maternity Benefit                            | <input type="checkbox"/> 靈活報銷戶口-生育保障 Flexible Spending Account - Maternity |

## B. 一般資料 GENERAL INFORMATION

- 1 索償申請類別 Type of claim
- |                                             |                                                |
|---------------------------------------------|------------------------------------------------|
| <input type="checkbox"/> 首次索償 New Claim     | <input type="checkbox"/> 再度索償 Further Claim    |
| <input type="checkbox"/> 待決賠案 Pending Claim | <input type="checkbox"/> 重批/覆核 Review / Appeal |

- 2 您有否因同一事故曾/將會向其他保險公司索償？如是，請提供詳細資料。Have you claimed/ will you claim from other insurance company for the same incident? If yes, please provide details. ☐ 是 Yes ☐ 否 No

保險公司名稱 Name of Insurance Company 保單號碼 Policy No. 保障類別及金額 Type & Amount of Benefit

|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|

- 3 是否申請退回收據的核實正本 Request return of certified true copy receipt(s) ☐ 是 Yes ☐ 否 No

## C. 因意外住院 FOR HOSPITALIZATION DUE TO ACCIDENT

- 1 意外發生日期及時間 Date and time of the accident
- |                      |                      |                      |                      |                      |                      |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| 年 Year               | 月 Month              | 日 Day                | 時 Hour               | 分 Minute             | AM/PM                |
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

- 2 意外發生地點及經過 Location and details of the accident

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- 3 請詳述意外受傷部位及受傷情況 Please describe the part(s) of body injured and the extent of injury in details

|  |
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- 4 您有否報警？如有，請提供資料 Did you report to the police? If yes, please provide information

警署地點 Police Station

檔案編號 Case Reference No.

☐ 是 Yes ☐ 否 No

註：請附上警察報告/交通意外報告/口供紙/酒精測試報告影印本。

Remarks: Please attach a photocopy of the Police Report / Traffic Accident Report / Police Statement / Alcohol Test Report.

## D. 因病住院或接受手術 FOR HOSPITALIZATION OR SURGERY DUE TO ILLNESS

- 1 請描述病徵 Please describe symptoms

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|  |
|  |
|  |

- 2 首次出現病徵日期 Date of symptoms first appeared
- |                      |                      |                      |
|----------------------|----------------------|----------------------|
| 年 Year               | 月 Month              | 日 Day                |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

## E. 治療詳情 TREATMENT DETAILS

|                                                                                                                                                                   |         |       |                                              |         |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|-------|----------------------------------------------|---------|-------|
| 1 首次求診之醫生姓名/醫院 Name of physician/hospital first consulted for the above condition                                                                                 |         |       |                                              |         |       |
| 年 Year                                                                                                                                                            | 月 Month | 日 Day | 醫生/醫院/診所名稱 Name of physician/hospital/clinic |         |       |
|                                                                                                                                                                   |         |       |                                              |         |       |
| 醫生/醫院/診所地址 Address of physician/hospital/clinic                                                                                                                   |         |       |                                              |         |       |
|                                                                                                                                                                   |         |       |                                              |         |       |
| 2 建議入院或門診手術的醫生資料 / 其他曾診治此病或過往同類病況的醫生資料 The doctor who referred the insured to hospital or clinical surgery/ other doctors seen for this or similar past condition |         |       |                                              |         |       |
| 年 Year                                                                                                                                                            | 月 Month | 日 Day | 醫生/醫院/診所名稱 Name of physician/hospital/clinic |         |       |
|                                                                                                                                                                   |         |       |                                              |         |       |
| 醫生/醫院/診所地址 Address of physician/hospital/clinic                                                                                                                   |         |       |                                              |         |       |
|                                                                                                                                                                   |         |       |                                              |         |       |
| 3 入院/手術日期 Date of admission or surgery                                                                                                                            |         |       | 出院日期 Date of discharge                       |         |       |
| 年 Year                                                                                                                                                            | 月 Month | 日 Day | 年 Year                                       | 月 Month | 日 Day |
|                                                                                                                                                                   |         |       |                                              |         |       |

## F. 索償所需文件清單 CLAIM DOCUMENT CHECKLIST

| - ✓ 基本文件 Basic Documents ; ● 附加文件 (如適用) Additional Documents (if applicable)                                                                                                                                                                                                                               |                          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| 索償所需文件(文件的核實正本可於本公司的客戶服務中心辦理)<br>Claim Document (Documents can be certified at our Company's Customer Service Centres)                                                                                                                                                                                     | 住院醫療<br>Hospital Benefit |
| <input type="checkbox"/> 由閣下填妥並簽署之本申請表第一部份 Part I of this form completed and signed by your good self                                                                                                                                                                                                      | ✓                        |
| <input type="checkbox"/> 由主診醫生填寫並且簽署及蓋印之本申請表第二部份 Part II of this form completed and signed by attending physician with chop                                                                                                                                                                                | ✓                        |
| <input type="checkbox"/> 載有明確診斷之出院紙/病假紙/醫生證明書副本(適用於香港醫院管理局轄下醫院之住院) Copy of discharge slip/sick leave certificate/medical certificate with clear exact diagnosis (applicable to hospitalization in hospitals of the Hospital Authority of Hong Kong)                                                        | ✓                        |
| <input type="checkbox"/> 醫療紀錄其中包括: 病案首頁、住院病歷、出院小結、門診病歷及住院費用清單(適用於中國境內之住院) Medical records including: admission summary, hospitalization records, discharge summary, outpatient records and statement of account (applicable to hospitalization in Mainland China)                                          | ✓                        |
| <input type="checkbox"/> 住院醫療收據及其賬單明細表正本 Original hospital receipt and statement of account                                                                                                                                                                                                                | ✓                        |
| <input type="checkbox"/> 住院期間之診斷測試報告副本 (如: 病理報告、驗血報告、正電子掃描/電腦掃描/磁力共振報告、心電圖報告、超聲波報告及 X 光報告等) Copy of diagnostic report and laboratory test report during hospitalization (such as pathological report, blood test report, PET Scan/CT Scan/MRI report, ECG report, ultrasound report and X-ray report etc.) | ●                        |
| <input type="checkbox"/> 其他保險公司發出之收據核實正本及賠償明細表副本 (適用於已在其他保險公司賠付之個案) Certified True Copy of receipts and copy of settlement advice issued by other insurers (applicable to claims paid by other insurers)                                                                                                   | ●                        |

## G. 收取差額費用之信用卡授權書 (適用於申請香港住院直付理賠個案) CREDIT CARD AUTHORIZATION FOR SHORTFALL COLLECTION (FOR APPLICATION OF HOSPITALIZATION DIRECT BILLING SERVICE CASE IN HONG KONG HOSPITALS)

如中國人壽 (海外) 股份有限公司 (以下簡稱“本公司”) 直接向醫院支付的費用超出合資格索償的應支付賠償額, 或有關差額或費用不屬於保障範圍, 此授權書將授權本公司從以下信用卡戶口收取有關差額或費用。信用卡持卡人必須為相關僱員/病者。如最終理賠後出現賠償差額, 本公司將於「差額付款通知書」發出日從授權之信用卡扣取有關差額及費用。如最終不能成功收取有關差額, 我們將保留採取適當措施(包括但不限於展開法律程序)或於下次理賠金額中扣除上述款項的權利。同時拒絕閣下日後之住院直付預批核申請。 If the expenses which China Life Insurance (Overseas) Company Limited (hereinafter called "the Company") paid directly to the hospital exceeds the eligible amount of qualified claim or the relevant shortfall or expenses is not included in the benefit coverage, this authorization form will authorize the Company to debit the relevant shortfall or expenses from the below credit card account. The credit card holder must be the Employee /Patient. The Company will debit the relevant shortfall and expenses from the authorized credit card on the date of issuance of the "Shortfall Payment Notice". If we could not successfully receive the shortfall payment, we will reserve the right to take appropriate actions (including but not limited to commencing legal proceedings) or deduct the above shortfall amount from future claims, and reject the hospitalization direct billing pre-approval application afterwards.

|                                                                                                                    |                                                                               |                                        |
|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|----------------------------------------|
| 持卡人姓名:<br>Cardholder's Name:                                                                                       | 持卡人身份證/護照號碼:<br>Cardholder I.D. Card/Passport No.:                            | 持卡人簽署:<br>Cardholder's Signature:      |
| 信用卡戶口號碼:<br>Credit Card Account No.:                                                                               | 信用卡到期日:<br>Credit Card Expiry Date:                                           |                                        |
| 信用卡類別*:<br>Credit Card Type:                                                                                       | 持卡人聯絡電話:<br>Cardholder's Contact Phone No.:                                   |                                        |
| <input type="checkbox"/> Visa<br><input type="checkbox"/> Mastercard 萬事達卡<br><input type="checkbox"/> UnionPay 銀聯卡 | <input type="checkbox"/> 僱員 Employee<br><input type="checkbox"/> 病者本人 Patient | 年Year 月Month 日Day<br>年Year 月Month 日Day |

本人/我們, 僱員/病者, 謹聲明上述提供之信用卡資料均為事實之全部並確實無訛, 並同意授權及指示中國人壽 (海外) 股份有限公司從本人以上信用卡戶口扣除有關差額或費用 (如適用)。I/We, the Employee/Patient, Hereby declare that above credit card information provided is complete and true, and agree to authorize and instruct China Life Insurance (Overseas) Company Limited to debit the outstanding shortfall or expenses (if applicable) from my above credit card account.

**H. 個人資料收集聲明 PERSONAL INFORMATION COLLECTION STATEMENT**

中國人壽保險（海外）股份有限公司（於中華人民共和國註冊成立之股份有限公司）（下稱“本公司”）明白其在《個人資料（私隱）條例》下就個人資料的收集、持有、處理或使用所負有的責任。本公司僅將為合法和相關的目的收集個人資料，並將採取一切切實可行的步驟，確保本公司所持個人資料的準確性。本公司將採取一切切實可行的步驟，確保個人資料的安全性，及避免發生未經授權或者因意外而擅自取得、刪除或另行使用個人資料的情況。閣下的個人資料為自願提供。敬請注意，如果閣下不向本公司提供所需的個人資料，本公司可能無法提供閣下要求的資料、產品或服務。

在本收集個人資料聲明（“本聲明”），下列詞語將具有以下含義：

“本公司關聯方”指本公司任何附屬公司、本公司任何聯營公司、以及本公司的母公司、本公司任何附屬公司、本公司任何聯營公司，為避免疑義，中國人壽保險（集團）公司集團內之公司（“本公司關聯方”應作相應解釋）。

**目的：**本公司不時有必要使用閣下的個人資料作下列用途：

1. 向閣下推介、提供和營銷本公司、本公司關聯方或本公司聯合品牌合作夥伴的產品 / 服務（參閱下文“為直接促銷目的而使用個人資料”部份），以及提供、維持、管理和操作該等產品 / 服務；
2. 處理和評估閣下就本公司及本公司關聯方的產品 / 服務提出的任何申請或要求；
3. 向閣下提供後續服務（包括但不限於健康檢測和 / 或健康管理服務）及執行/管理已發出的保單，包括但不限於增加、更改、變更、撤銷、續期或恢復；
4. 就本公司和 / 或本公司關聯方提供的任何產品 / 服務而由與閣下或其他索賠方提出的、針對閣下或其他索賠方提出的、或者其他涉及閣下或其他索賠方的任何索賠相關的任何目的，包括對索賠進行調查；以及偵測和防止欺詐行為（無論是否與就此申請而發出的保單有關）所需的目的；
5. 評估閣下的財務需求；
6. 為本公司和 / 或本公司關聯方設計新的產品 / 服務或改進現有的產品 / 服務；
7. 為本公司和 / 或本公司關聯方、金融服務行業或相關的監管機構的統計或類似目的進行市場或精算研究；
8. 基於本聲明所列的任何目的，將本公司不時持有並與閣下有關的任何資料進行調查；
9. 滿足任何適用已存在、現有或將來法律、規則、規例、實務守則或指引要求，或協助在香港或香港以外其他地方的警方或其他政府或監管機構執法及進行調查；
10. 進行身份和 / 或信用核查和 / 或債務追收；
11. 開展與本公司業務經營有關的其他服務；
12. 就閣下在本公司持有的任何帳戶或本聲明未來的變更發出行政性通訊；
13. 根據第 112 章《稅務條例》中自動交換財務帳戶資料的規定，進行所需的盡職審查程序；及
14. 與上述任何目的直接有關的其他目的。

**個人資料的移轉：**個人資料將予以保密，但在遵守任何適用法律條文的前提下，可移轉予：

1. 任何本公司關聯方；
2. 就本公司和 / 或本公司關聯方提供的任何產品 / 服務而由閣下或針對閣下提出的、或其他涉及閣下的任何索賠相關的任何人士（包括私人調查方和索賠調查公司）；
3. 就本公司和 / 或本公司關聯方所提供產品 / 服務的任何代理、承包商或第三方，包括任何再保險公司、保險中介、基金管理公司、健康管理機構或金融機構；
4. 就業務經營關係向本公司和 / 或本公司關聯方提供行政、技術、數據處理、電訊、電腦、支付、債務追收、電話中心服務、直接促銷服務或其他服務的任何代理、承包商或第三方；
5. 協助收集閣下資料或與閣下聯絡的其他公司，例如研究公司、信貸資料機構或（在出現拖欠還款的情況下）追討欠款公司；
6. 本公司權利或業務的任何實際或建議的承讓人、受讓人、參與者或次參與者；
7. 任何適用已存在、現有或將來法律、規則、規例、實務守則或指引要求或規定本公司和 / 或本公司關聯方向其作出披露的任何政府部門或其他適當的政府或監管機關（被移轉的資料或會進一步轉交予其他司法管轄區的政府部門或適當的政府或監管機關）；及
8. 任何金融服務供應商的行業協會或聯會；
9. 預防保險詐騙偵測的人士，而他們只能在有合理需要履行預防保險詐騙目的之情況下才可收集和使用個人資料：保險理算人、代理和經紀；僱主；醫護專業人士；醫院；會計師；財務顧問；律師；防欺詐組織；其他保險公司（無論是直接地，或是通過防欺詐組織或本段中指名的其他人士）；和保險業就現有資料而對所提供的資料作出分析和檢查的數據庫或登記冊（及其運營者）。

閣下的個人資料可能會提供給上述任何一方（該方可能位於香港境內或境外）。而就此而言，閣下同意將閣下的資料移轉至香港境外。

閣下的個人資料將僅為上文規定的一個或多個有關目的而被移轉。如欲瞭解本公司為推廣或促銷目的而使用閣下的個人資料的政策，請參閱下文“為直接促銷目的而使用個人資料”部份。

**為直接促銷目的而使用個人資料：**本公司打算：

1. 使用本公司不時持有的閣下的姓名、聯絡資料、產品和服務的組合資料、交易模式和行為、財政背景和統計數據以進行直接促銷；
2. 就本公司、本公司關聯方和本公司聯合品牌合作夥伴可能提供下列類別的產品和服務進行直接促銷（包括提供獎賞、客戶或會員優惠計劃）：
  - (a) 保險、年金、銀行、財富管理、退休計劃、投資、金融服務、信用卡、證券以及相關產品和服務；及
  - (b) 有關健康、保健及醫療、餐飲、體育活動、會籍及相關產品和服務；
3. 上述產品和服務將可能由本公司和 / 或下列機構提供：
  - (a) 任何本公司關聯方；
  - (b) 第三方金融機構；
  - (c) 提供本部份第 2 段所列的產品及服務的本公司、本公司關聯方和本公司聯合品牌合作夥伴；
  - (d) 第三方獎賞、客戶或會員優惠計劃的提供者；及
  - (e) 支援本公司或任何以上所列機構提供本部份第 2 段所列的產品及服務的外部服務提供者；
4. 就業務經營關係向本公司和 / 或本公司關聯方提供行政、技術、數據處理、電訊、電腦、支付、債務追收、電話中心服務、直接促銷服務或其他服務的任何代理、承包商或第三方；
5. 協助收集閣下資料或與閣下聯絡的其他公司，例如研究公司、信貸資料機構或（在出現拖欠還款的情況下）追討欠款公司；

## H. 個人資料收集聲明(續) PERSONAL INFORMATION COLLECTION STATEMENT (Continued)

閣下可隨時撤回給予本公司有關使用閣下的個人資料及提供予第三方作直接促銷用途的同意，而本公司將在不收取任何費用的情況下停止使用該等資料作直接促銷用途。閣下如欲撤回閣下給予本公司的同意，請聯絡本公司的個人資料保護主任（詳情參閱下文）。

**個人資料的查閱和更正：**根據《個人資料（私隱）條例》，閣下有權查明本公司是否持有閣下的個人資料，更正任何不準確的資料，以及查明本公司有關個人資料的政策及常規。閣下還可以要求本公司告知閣下本公司所持個人資料的種類。

查閱和更正的要求，或有關獲取政策、常規及所持的資料種類的資料，均應以書面形式發送至：

個人資料保護主任

中國人壽保險（海外）股份有限公司

香港灣仔軒尼詩道 313 號中國人壽大廈 24 樓

電話：(+852) 3999 5519 傳真：(+852) 2892 0520

本公司有權就因處理任何查閱個人資料的要求收取合理費用。

China Life Insurance (Overseas) Company Limited (incorporated in the People's Republic of China with limited liability) (the "Company") recognizes its responsibilities in relation to the collection, holding, processing or use of personal data under the Personal Data (Privacy) Ordinance. Personal data will be collected only for lawful and relevant purposes and all practicable steps will be taken to ensure that personal data held by the Company is accurate. The Company will take all practicable steps to ensure security of the personal data and to avoid unauthorized or accidental access, erasure or other use.

The provision of your personal data is voluntary. Please note that if you do not provide us with the required personal information, the Company may not be able to provide your requested information, products or services.

In this Personal Information Collection Statement ("PICS"), the following terms shall have these following meanings:

"Our affiliates" means any subsidiary undertaking of the Company, any associated company of the Company, and parent undertaking of the Company, any subsidiary undertaking of parent undertaking, any associated companies undertaking of parent undertaking, for the avoidance of doubt, undertaking within the group of China Life Insurance (Group) Company ("Our affiliates" shall be construed accordingly).

**Purpose:** From time to time it is necessary for us to use your personal data for the following purposes:

1. offering, providing and marketing to you the products/services of the Company, our affiliates or our co-branding partners (see "Use of Personal Data for Direct Marketing Purposes" below), and administering, maintaining, managing and operating such products/services;
2. processing and evaluating any applications or requests made by you for products/services offered by the Company and our affiliates;
3. providing subsequent services (including but not limited to health inspection / management) to you and administering the policies issued including but not limited to additions, alterations, variations, cancellation, renewal or reinstatement;
4. any purposes in connection with any claims made by or against or otherwise involving you or other claimants in respect of any products/services provided by the Company and/or our affiliates, including investigation of claims; detect and prevent fraud (whether or not relating to the policy issued in respect of this application);
5. evaluating your financial needs;
6. designing new or enhancing existing products/services of the Company and/or our affiliates;
7. conducting market or actuarial research for statistical or similar purposes undertaken by the Company and/or our affiliates, the financial services industry or our respective regulators;
8. investigating any data held which relates to you from time to time for any of the purposes listed herein;
9. meeting requirements imposed by any applicable, present, existing or future law, rules, regulations, codes of practice or guidelines or assisting with law enforcement purposes, investigations by police or other government or regulatory authorities in Hong Kong or elsewhere;
10. conducting identity and/or credit checks and/or debt collection;
11. carrying out other services in connection with the operation of the Company's business;
12. sending out administrative communications about any account you may have with the Company or about future changes to this PICS;
13. performing relevant due diligence procedures in accordance with the Common Reporting Standard (or Automatic Exchange of Financial Account Information) as set out in the Inland Revenue Ordinance (Cap. 112); and
14. other purposes directly relating to any of the above.

**Transfer of personal data:** Personal data will be kept confidential but, subject to the provisions of any applicable law, may be transferred to:

1. any of our affiliates;
2. any person (including private investigators and claims investigation companies) in connection with any claims made by or against or otherwise involving you in respect of any products/services provided by the Company and/or our affiliates;
3. any agent, contractor or third party who provide services in connection with the product/services provided by the Company and/or our affiliates, including any reinsurance company, insurance intermediary, fund management company, health management institution or financial institution;
4. any agent, contractor or third party who provides administrative, technology, data processing, telecommunications, computer, payment, debt collection, call centre services, direct marketing services or other services to the Company and/or our affiliates in connection with the operation of its business;
5. other companies who help gather your information or communicate with you, such as research companies and credit reference agencies or, in the event of default, debt collection agencies;
6. any actual or proposed assignee, transferee, participant or sub-participant of our rights or business;
7. any government department or other appropriate governmental or regulatory authority (which may be further transferred to governmental or regulatory authority of certain other jurisdiction(s)) to whom the Company and/or our affiliates are requested or required by any applicable, present, existing or future law, rules, regulations, codes of practice or guidelines to make disclosures;
8. any financial services provider industry association or federation;
9. any person preventing and detecting insurance fraud, who may collect and use the personal data only as reasonably necessary to carry out the purposes of preventing and detecting insurance fraud: insurance adjusters, agents and brokers; employers; health care professionals; hospitals; accountants; financial advisors; solicitors; fraud prevention organisations; other insurance companies (whether directly or through fraud prevention organisation or other persons named in this paragraph), and databases or registers (and their operators) used by the insurance industry to analyse and check information provided against existing information.

Your personal data may be provided to any of the above parties who may be located in Hong Kong or outside of Hong Kong, and in this regard you consent to the transfer of your data outside of Hong Kong.

Transfer of your personal data will only be made for one or more of the purposes specified above. For our policy on using your personal data for promotional or marketing purposes, please see the section entitled "Use of Personal Data for Direct Marketing Purposes".

**H. 個人資料收集聲明(續) PERSONAL INFORMATION COLLECTION STATEMENT (Continued)**

**Use of Personal Data for Direct Marketing Purposes:** The Company intends to:

1. Use your name, contact details, products and services portfolio information, transaction pattern and behaviour, financial background and demographic data held by the Company from time to time for direct marketing;
2. Conduct direct marketing (including providing reward, loyalty or privileges programmes) in relation to the following classes of products and services that the Company, our affiliates and our co-branding partners may offer:
  - (a) insurance, annuities, banking, wealth management, retirement plans, investment, financial services, credit cards, securities and related products and services; and
  - (b) health, wellness and medical, food and beverage, sporting activities, memberships and related products and services;
3. The above products and services may be provided by the Company and/or:
  - (a) any of our affiliates;
  - (b) third party financial institutions;
  - (c) the Company, our affiliates and our co-branding partners providing the products and services set out in 2;
  - (d) third party reward, loyalty or privileges programme providers; and
  - (e) external service providers supporting the Company or any of the above listed entities in providing the products and services set out in 2.
4. In addition to marketing the above products and services, the Company also intends to provide the data described in 1 above to all or any of the persons described in 3 above for use by them in marketing those products and services;
5. The Company requires your written consent (which includes an indication of no objection) to use and provide the data to the third parties as set out above for any promotional or marketing purpose.

You may withdraw your consent to the use and provision to a third party of your personal data for direct marketing purposes at any time, and thereafter the Company shall, without charge to you, cease to use such data for direct marketing purposes. If you wish to withdraw your consent, please contact the Company's Personal Data Protection Officer (details below).

**Access and correction of personal data:** Under the Personal Data (Privacy) Ordinance, you have the right to ascertain whether the Company holds your personal data, to correct any data that is inaccurate, and to ascertain the Company's policies and practices in relation to personal data. You may also request the Company to inform you of the type of personal data held by it.

Requests for access and correction or for information regarding policies and practices and types of data held should be addressed in writing to:

The Personal Data Protection Officer

China Life Insurance (Overseas) Company Limited

24/F, CLI Building, 313 Hennessy Road,

Wan Chai, Hong Kong

Telephone: (+852) 3999 5519 Fax: (+852) 2892 0520

The Company have the right to charge a reasonable fee for the processing of any data request.

**聲明和授權：**本人 / 我們確認本人/我們已閱讀並明白收集個人資料聲明 ( “本聲明” )。本人 / 我們特此確認並同意公司根據本聲明使用和移轉本人/我們的個人資料，包括為直接促銷之目的使用和提供本人 / 我們的個人資料。本人/我們已取得在此申請提供第三方資料 ( 如有 ) 所需的同意。本人 / 我們確認並同意為本聲明中所述之目的將本人 / 我們的個人資料移轉至香港境外給本聲明所述的承轉人的類別。

**重要提示：**請於以下簽署部份簽名，以示閣下同意。若閣下不同意根據“為直接促銷目的而使用個人資料”部份所述為直接促銷目的而使用和提供閣下的個人資料，請在以下方格劃上「✓」號。

**Declaration and authorization:** I/We acknowledge and confirm that I/we have read and understood the Personal Information Collection Statement (“PICS”). I/We hereby give my/our acknowledgement and agree to the use and transfer of my/our personal data by the Company in accordance with the PICS, including the use and provision of my/our personal data for the purpose of direct marketing. I/We have obtained the consent to provide the third party information (if any) in this application. I/We acknowledge and consent to the transfer of my/our personal data outside of Hong Kong for the purposes and to the types of transferee as set out in the PICS.

**Important:** Please indicate your agreement by signing on the space provided below. If you do not agree to the use and provision of your personal data for direct marketing as set out in the section “Use of personal data in direct marketing”, please tick the box below.

☐ 本人 / 我們不同意根據以上收集個人資料聲明 ( 參閱 “為直接促銷目的而使用個人資料” 部份 ) 為直接促銷目的而使用和提供本人 / 我們的個人資料，亦不希望接收任何推廣及直接促銷材料。

I / We do not agree with the use and provision of my / our personal data for direct marketing purposes as set out above in the Personal Information Collection Statement (see “Use of personal data in direct marketing”) and do not wish to receive any promotional and direct marketing materials.

**I. 電子票據索償聲明 DECLARATION FOR ELECTRONIC RECEIPT**

☐ 本人/我們，僱員/病者/索償人謹此確認是次遞交之電子票據為唯一收據，相關診所醫院並沒有就是次求診收據曾經或重覆發出書面正本收據。

I/We, the Employee/Patient/Claimant, confirm that the electronic receipt(s) submitted for this claim application is/ are the sole receipt(s). The clinic / hospital of this visit has not ever or repeatedly issued the original paper receipt(s) for the same visit.

本人/我們，僱員/病者/索償人亦聲明及保證除貴公司外，就該住院或有關求診將獲賠付部份，並沒有向其他保險公司或機構進行重覆索償。

I/We, the Employee/Patient/Claimant, declared and guarantee that apart from our company, I/we have not filed/ will not file the duplicate claims against other insurance companies or institutions concerning the amount to be claimed in your company for the said electronic receipt(s).

本人/我們，僱員/病者/索償人承諾如上述聲明不正確，本人願意退還貴公司就該住院或有關求診之全部賠償，並承擔有關之一切法律責任。

I/We, the Employee/Patient/Claimant, undertake that if the above statement is incorrect, I/we are willing to refund the full claim payment for the said receipt(s) to our company and bear all related legal liabilities.

### 授權 Authorization

本人/我們、僱員/病者/索償人，代表本人/我們/尚未成年之受保人（如有）謹此授權 (1) 任何僱主、註冊西醫、醫院、診所、保險公司、銀行、政府機構、政府部門，或凡可能知道或具有任何有關本人/我們/尚未成年之受保人之紀錄、認識或資料的其他機構、組織或人士，均可將該等資料提供、發放及轉交給中國人壽保險（海外）股份有限公司（以下簡稱「貴公司」）；(2) 貴公司或任何其指定之醫療/輔助醫療檢查員或化驗所，可就本索償申請替本人/我們/尚未成年之受保人進行所需之醫療評估及測試，作為審核本人/我們/尚未成年之受保人之健康狀況。此授權對本人/我們之繼承人及授讓人具有約束力。此授權書的影印本與正本均有同等效力。

I/We, the Employee/Patient/Claimant, represent me/ us/ the Insured under 18 years old (if any) HEREBY AUTHORIZE (1) any employer, registered medical practitioner, hospital, clinic, insurance company, bank, government institution, government department, or other organization, institution or person that may be aware of or has any records, knowledge or information of me/us/ the Insured under 18 years old to disclose, release and transfer such information to China Life Insurance (Overseas) Co. Ltd ("the Company"); (2) the Company or any of its designated medical / para-medical examiners or laboratories to perform the necessary medical assessment and tests to evaluate the health status of myself/ ourselves/ the Insured under 18 years old in relation to this claim application. This authorization shall bind the successors and assignees of me/us. A photocopy of this authorization shall be as valid as the original.

本人/我們、僱員/病者/索償人，謹此聲明及同意(1)上述一切陳述及問題的所有答案，不論是否本人/我們親手所寫，就本人/我們所知所信，均為事實之全部並確實無訛；本人/我們明白尚未知任何一項是否重要，本人/我們均須將其事實在本申請表上說明；(2)本人/我們對任何人所作出之任何聲明，除在本申請表上填寫或印出及經貴公司發表和批准外，貴公司不須受其約束。若相關人士不能提供任何本申請表所需的資料，貴公司可能因此不能審核及處理本索償申請；(3) 如本人/我們提供的資料有任何不實及/或遺漏之處，貴公司有權拒絕本索償申請及/或要求本人/我們退回任何已賠償之金額。(4) 本人/我們同意賠償貴公司任何因本人/我們提供之資料為虛報、誤導或不完整所導致的任何損失、索償或法律行動。

I/ We, the Employee /Patient /Claimant HEREBY DECLARE and AGREE that (1) all the foregoing statements and answers to all questions whether or not written by my/our own hand are to the best of my/our knowledge and belief complete and true; I/We also understand that in the event of doubt as to whether a fact is material, it should be disclosed here. (2) The Company is not bound by any statement which I/ we may have made to any person unless it is written or printed here and is presented and approved by the Company. If any relevant persons fail to provide any information requested in this claim form, it may result in the Company's inability to process and deal with this claim; (3) I/We understand that if any information given is untrue and/or has been withheld, the Company reserves the right to decline my claim application and/or request a refund of any claim amount paid. (4) I/We agree to indemnify the Company against any loss, claim and action resulting from any false, misleading or incomplete information provided by me/us.

|                                                         |                |            |          |                                                                                        |            |          |                   |            |          |                |            |          |
|---------------------------------------------------------|----------------|------------|----------|----------------------------------------------------------------------------------------|------------|----------|-------------------|------------|----------|----------------|------------|----------|
|                                                         | 僱員<br>Employee |            |          | 病者(如非受保僱員及 18 歲或以上)<br>Patient (if other than employee and aged 18 years old or above) |            |          | *索償人<br>*Claimant |            |          | 見證人<br>Witness |            |          |
| 簽署<br>Signature                                         |                |            |          |                                                                                        |            |          |                   |            |          |                |            |          |
| 姓名<br>Name                                              |                |            |          |                                                                                        |            |          |                   |            |          |                |            |          |
| 身份證/護照號碼<br>I.D. Card / Passport No.                    |                |            |          |                                                                                        |            |          |                   |            |          |                |            |          |
| 日期<br>Date                                              | 年<br>Year      | 月<br>Month | 日<br>Day | 年<br>Year                                                                              | 月<br>Month | 日<br>Day | 年<br>Year         | 月<br>Month | 日<br>Day | 年<br>Year      | 月<br>Month | 日<br>Day |
|                                                         |                |            |          |                                                                                        |            |          |                   |            |          |                |            |          |
| *索償人與病者關係<br>*Relationship between Claimant and patient |                |            |          |                                                                                        |            |          |                   |            |          |                |            |          |